ComfortOR1
Elevating Patient Experience
One Smile at a Time
ComfortOR1

ComfortOR1 is a software solution aimed at improving patient satisfaction and experience before, during and after surgery. Its two simple-to-use features are each directed to facilitate and enhance the patient-centered care approach that it is so vital in today’s healthcare arena:

**Secure Family and Staff Texting**
- Family stays informed and calm
- Instant communication
- Pre-configured or key-in texts
- 2-touch send from sterile field

**Personal Patient Media Player**
- Lower Patient Anxiety
- Facility Controls all content
- Secure, internal system
- Music, Slideshow and Movies

30% of financial incentives are tied to patient satisfaction

The Health Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey, the basis of the Patient Experience Care Domain, accounts for 30% of the total Value-Based Purchasing score hospitals receive.

Notify: Secure Family and Staff Texting

Lowering patient and family anxiety is linked to better clinical outcomes and shorter inpatient time.

Notify allows an instant, easy way for the surgical team to communicate to family and friends during a procedure via text or email from the sterile field:

1. Create and verify a contact.
2. Select messaging preference: text, email or both!
3. Choose from pre-configured messages or edit/create your own on the fly.
4. Send instant system acknowledgment.
MyOR1: Personal Patient Media Player

1. Patient can choose media from the hospital’s menu selections during check-in
2. Movies, Music or slideshows are updated within minutes
3. Mediacasts onto OR monitors during patient OR entrance
4. Media resumes playback when patient is ready in recovery
Perfecting SURGICAL Outcomes